

Attachment 11.1.3

2024 NMF Survey

[All Responses](#)

Question 1: Was this your first Nannup Music Festival? Question 2: Was this your first time in Nannup? Question 3: What type of ticket did you hold?

Question 1 has 203 answers (Radio Buttons)

“Was this your first Nannup Music Festival?”



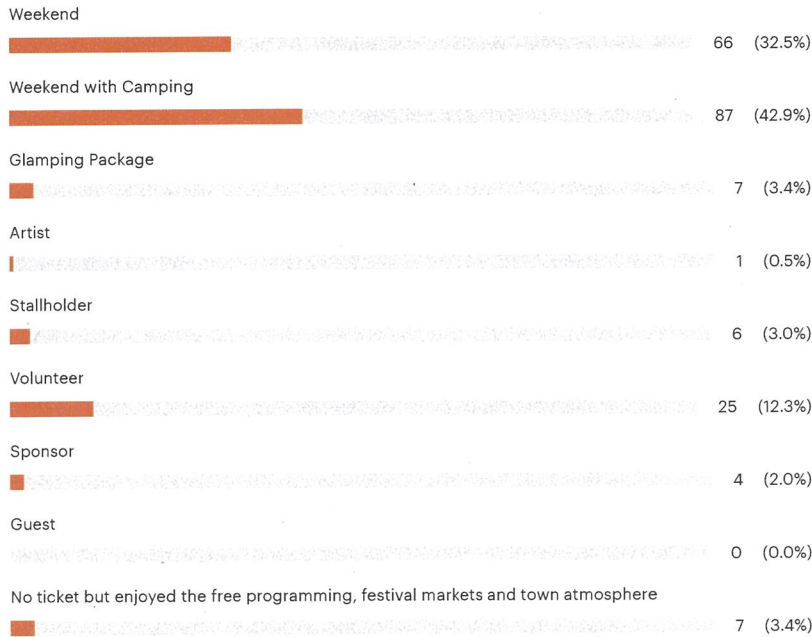
Question 2 has 203 answers (Radio Buttons)

“Was this your first time in Nannup?”



Question 3 has 203 answers (Radio Buttons)

“What type of ticket did you hold?”



Question 4 has 203 answers (Radio Buttons)

“Who came along for the ride?”





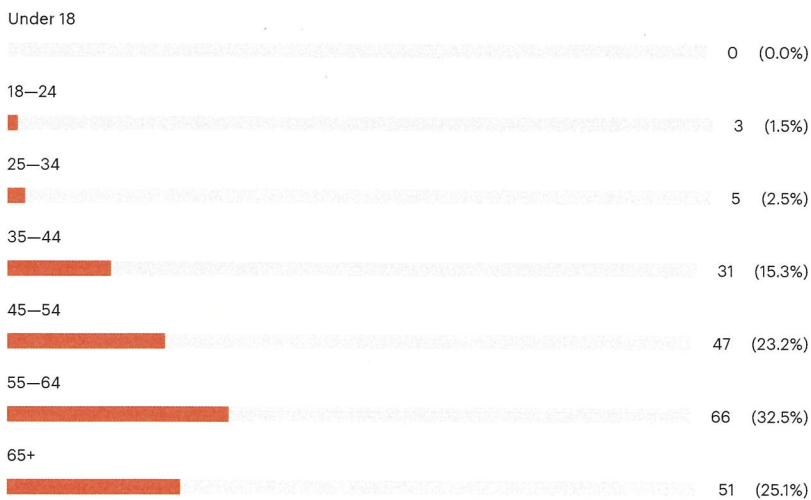
Question 5 has 203 answers (Radio Buttons)

“Where do you call home?”



Question 6 has 203 answers (Contact Information)

“Share your age with us?”



Question 7 has 202 answers (Contact Information)

“How do you identify?”



Non-Binary	0 (0.0%)
Prefer to Self-Identify	1 (0.5%)
Prefer not to Disclose	5 (2.5%)

Question 8 has 203 answers (Checkboxes)

“Which elements of the festival did you attend/get involved in? Please tick all that apply?”

Concerts	194 (95.6%)
Workshops and panels	50 (24.6%)
Nannup Emerging Artists Award	23 (11.3%)
Nannup Busking Competition	13 (6.4%)
LookSeeDo (kids' activities)	24 (11.8%)
Festival Markets and Food Vendors	179 (88.2%)
Therapy stalls in the Arboretum	16 (7.9%)
Festival Raffle	50 (24.6%)
Wash-down station/reusable serveware	92 (45.3%)
Other	17 (8.4%)

Open text responses to "other":

Unknown contact said:
"First aid volunteer"

brandie072ap@gmail.com said:
"Distributed Fairbridge flyers"

judthbull@yahoo.com said:
"I volunteered in the ticket tent in the information section."

leoniepame51@gmail.com said:
"Free sites"

jexhelen@gmail.com said:

"Pub brewery "

kylie.outhwaite@iinet.net.au said:

"Yoga"

dec126rothwell@gmail.com said:

"Cruisy Bus!!"

cazza_70@hotmail.com said:

"Bar manager"

barkerbev@hotmail.com said:

"Art exhibition near town hall
Chatting to people in cafes"

shellscooke@outlook.com said:

"Sound healing
Yoga"

mrlewisasmith@gmail.com said:

"Freo college"

karen@dsl.com.au said:

"Enjoyed the busking throughout Nannup."

CoreEssenceBody@gmail.com said:

"I hold a massage stall each year and have the honour of providing some much
needed relaxation to a few of the festival patrons."

Unknown contact said:

"yep, thanks xxxx"

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Question 9 has 203 answers (Checkboxes)

"How did you access our program or obtained other festival information? Please tick all that apply."



Information Desk		31 (15.3%)
Experience Nannup App		14 (6.9%)
Word of mouth		42 (20.7%)

Question 10 has 203 answers (Radio Buttons)

“Where did you stay?”

Festival Campground		96 (47.3%)
Glamping Grounds		7 (3.4%)
Nannup Caravan Park		24 (11.8%)
Other campsites		17 (8.4%)
Hotel/Motel		3 (1.5%)
Bed & Breakfast		0 (0.0%)
Self-contained Accommodation		16 (7.9%)
With friends or family		16 (7.9%)
I was a day tripper		4 (2.0%)
I'm a Nannup resident		16 (7.9%)
Other		4 (2.0%)

Open text responses to "other":

"Was supposed to camp as had tickets but ended up day tripping"

"I stayed in Bridgetown and drove back each night, an experience I will not be doing repeating due to the close calls with wildlife!"

"Holberry House"

Feedback

Question 11 has 203 answers (Radio Buttons)

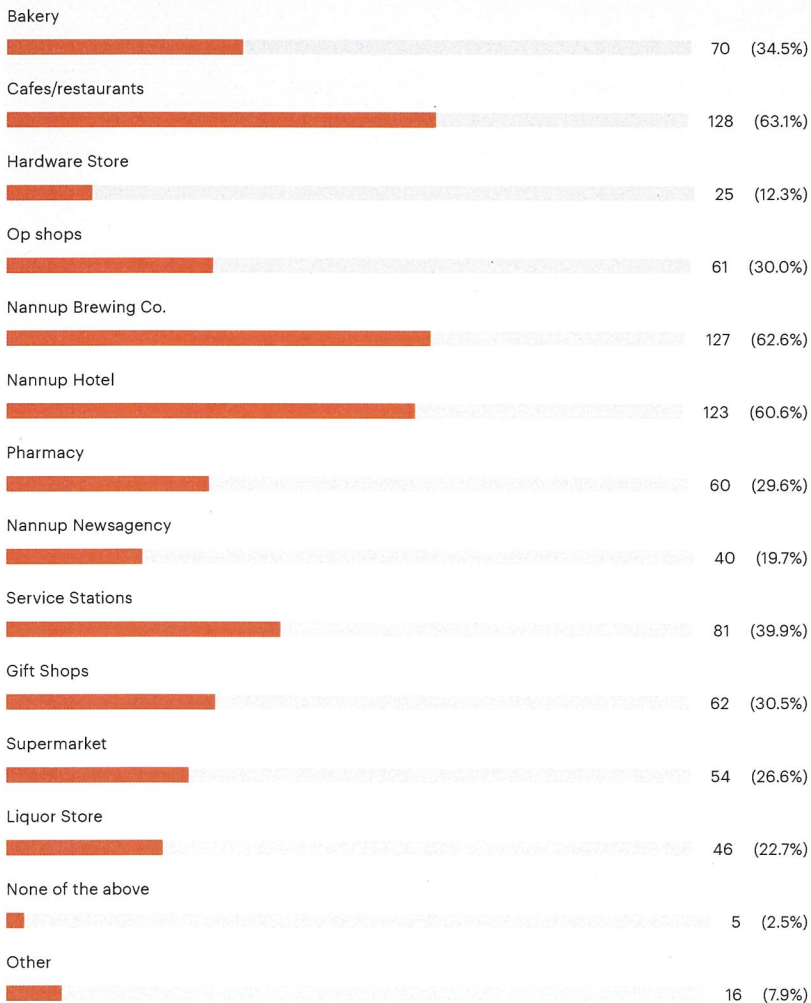
“How many days did you spend in the South West region?”





Question 12 has 203 answers (Checkboxes)

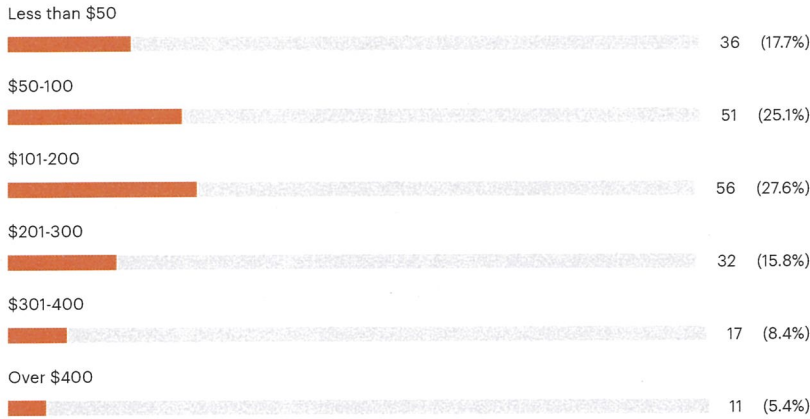
“Which local shops and businesses did you visit over the festival weekend? Please please tick all that apply?”



Open text responses to "other":

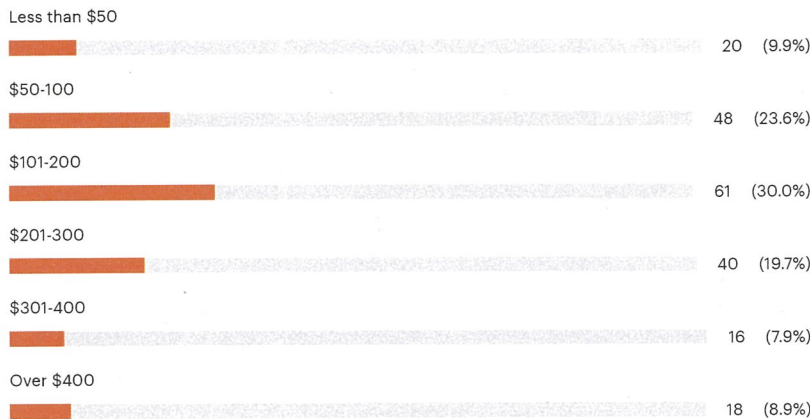
Unknown contact said
"Volunteers centre "

“This is a personal question, but your answers truly help us tell our story to local businesses and potential supporters of the festival. Approximately how much did you spend in local shops and cafes (excluding our Festival Markets and Food Vendors) over the festival weekend?”



Question 14 has 203 answers (Radio Buttons)

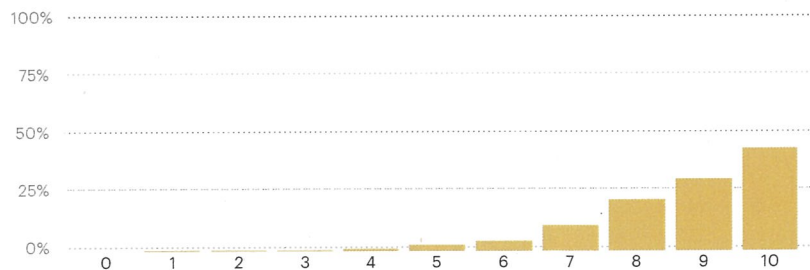
“In a similar context, how much did you approximately spend at our Festival Markets and Food Vendors over the festival weekend?”



Question 15 has 203 answers (Range) Avg rating: 8.6



“Overall, how would you rate the 2024 Nannup Music Festival?”



geneshw@me.com said:

"Post office"

Andrea.Jenkins@nannup.wa.gov.au said:

"Bowling club"

jenniferdobner@hotmail.com said:

"Markets"

jardina@live.com.au said:

"Bowling Club"

jomead@wn.com.au said:

"Wooden furniture shop"

qstik@me.com said:

"Saturday community market "

jakewar85@gmail.com said:

"Post office because it had cash"

emmandig2004@yahoo.com.au said:

"Tyre shop in another town,
Roadside fruit vendor,
"

coolbellup@gmail.com said:

"Bowlo"

shellscooke@outlook.com said:

"The soap shop"

bjiles@inet.net.au said:

"chocolate shop, pharmacy"

stefitay@gmail.com said:

"Saturday market at the church "

dunwerkn66@gmail.com said:

"Soap Shop (amazing, thank you Simon)...."

Question 16 has 203 answers (Radio Buttons)

“Will you be joining us for the 36th Nannup Music Festival in 2025?”



Question 17 has 135 answers (Open Text)

“If you have constructive feedback for us or a story you’d like to share, this is the spot for it. If you require a reply, please email us at info@nannupmusicfestival.org instead.”

[Redacted Name]

"Unfortunately there was a problem with the credit card machines at some of the eateries onsite (no fault of the vendors) so will take some cash with us next time. Will also take some \$2 coins for the musicians busking by the roadside. The festival was a wonderful first experience!"

[Redacted Name]

"Really enjoyed the multigenerational vibe at the festival, and yes felt the love in the atmosphere, no aggressive incidents seen very impressive for a festival with alcohol. Felt safe walking around at night and limited street lighting."

[Redacted Name]

"The Secret Garden area sound is better this year with less sound from other stages interfering, however the sound from the Goorbillyup stage is still annoying when you are trying to listen. Nannup Music Festival gives me so much joy and peace. I vote it the best of all festivals that I've ever been to (I've been to a lot of different ones) because of its beautiful venues, layout and relaxed feel. Thank you so much."

[Redacted]

"The toilets at the Ampitheatre were very smelly by Sunday. It was almost too much to bear.

In such hot weather, can we have a water truck to hose everyone down?

Some kind of control out at Barabup pool, it was ridiculously blocked with traffic. However we had a refreshing swim at workers pool. So lovely.

The showers were like saunas! No air flow in them, even when you used cold water.

What about having a security guard running race? (LOL)

Dancing Dan could host some workshops! (LOL)

Honestly appreciate all that you do and love the good vibe of the festival, thank you!!!"

[Redacted]

"Thanks for a fab festival. Thank you to the volunteers especially those that kept the campground toilets and showers clean. They did a mammoth job and deserve a medal. As per last years feedback I would like an option to set up camp at the campgrounds on the Thursday. "

[Redacted]

"Everyone was really friendly and chill. Very well organised. Volunteers were all very friendly."

[Redacted]

"Thank you. If you ever doubt that your event is not amazingly great for Nannup....don't! :) There are a whole heap of us that will be willing to send letters of support and help where we can if ever needed. "

[Redacted]

[Redacted]

"The ticket only area expansion since 2020 excludes the locals and general public from majority of the festival activities and the festival doesn't work to support the local businesses at all. The bus service takes the walking customers off the local businesses in the Main Street "

[Redacted]

[Redacted]

"Unable to gain access to good food stall for a change in menu"

[Redacted]

[Redacted]

"2 ice cream stalls!! :-)

The brewery was a difficult venue to watch the musicians play."

[Redacted]

"Last year I complained about the camping showers and porter-loos. The shower block facilities provided in 2024 were a big improvement. Spreading out the porter-loos was a also a good idea. Cleaning was improved. Men and women's designated porter-loos might mean they stay cleaner overnight. Drunk fire hose factor! Bring back some daily tickets. I knew people who would have liked to come for the day. Thanks for a wonderful festival!"

[Redacted]

[Redacted]

"Was told on a number of occasions that I wasn't to take my bike into certain areas for safety reasons yet people were taking trolleys filled with stuff into venues. Leaving them in random places in venues. I stumbled over the handle of one of these trolleys at a venue as lighting was poor.

Safety of all punters need to be considered not just a select few. Just feels like rules are implemented depending on how much power one wants to exert.

Also seemed to be far too many seats around in some of the venues. Some of the kids need to be leashed. I get that it's a family friendly event but this year seemed to be a free for all."

[Redacted]

"More showers at the campground would be great. "

[Redacted]

"Dear Nannup Festival Team

Well THANK YOU so very much. The effort that goes into planning, curating, building, cleaning, caring, responding and inspiring,

A truly grounded and inclusive event that showcases the best of humanity. As a punter with family, we are so grateful to be able to participate and contribute to this gathering.

Well done and see you in 2024. "

[Redacted]

[Redacted]

"a great fun weekend"

[Redacted]

"I absolutely LOVED the festival. So much fun!! Love the closed festival. "

[Redacted]

[Redacted]

"1. Music too loud in Tigerville, to the detriment of performances in the Secret Garden. A real sound clash!!

2. More chairs would be appreciated in the amphitheatre and other venues.

3. Include option of printed program in purchase of ticket. Many of us do not even carry cash now, let alone \$2 coins. We still prefer a printed program.

4. Complimentary apples were appreciated.

5. We appreciated the plate and cutlery supplies, to help reduce the waste.

Probably needed more promotion.

6. A place to retreat during the day which is QUIET would be appreciated, for a rest. We were staying out of town as were other friends of ours. Eg marquee next to the bowling green ??"

[Redacted]

[Redacted]

[Redacted]

"I've been coming for 20+ yrs and have normally enjoyed it tremendously. Although I've noticed the last two years there has been less and less blues, which a great deal of people really like. There are way too many groups for the 18-40 age groups. I know this is an important age group to satisfy, as many have been coming all their lives and you want them to continue to come and bring their youngsters. Understood, however don't forget the older groups please.

I also found the inflated price for weekend tickets and camping ,(at the caravan pk) have increased a whole lot, and then we even had to buy a program!!

We all are struggling. Please don't raise the prices next year. The vendors are charging so much for their plates of food our group decided to bring our own food this year. It was just too expensive to spend \$20+each for lunch and dinner and then find a breakfast one could afford for three days.

I'm sure the food vendors had lots of food to throw away at the end of the day. I do not mean do sound like a skinflint, but please realise that the cost of the entire weekend is beginning to be too high to continue to come each year.

We do not want it to end, as it's always fun to plan to go each year. Please consider a discount for aged pensioners who have been going since it started so many years ago and keep coming back each year.

Wish you the very best for next year. "

[Redacted]

"My only issue is the segregated alcohol area especially the amphitheater means you are far away from the bands with very little seating. "

[Redacted]

"I would like to see more comfortable flooring in Secret Garden for sitting on the ground. Eg carpets instead of blue metal as this area has a more chilled atmosphere with the acts performing there at times and also the sound healing session. It was also a bit disappointing that not all beverages were available Sunday night."

[Redacted]

"Water misters if hot weather and shade cloths
Free program with ticket
More activities for under 3 year olds"

[Redacted]

"We loved the festival again this year. I just have one piece of feedback from one of my volunteering sessions. When I did 'Gate attendance' at the River Gate between 6-9pm on Saturday night, there were quite a few people trying to sneak through, some of which were abusive and another one went into a lengthy argument with me. My volunteering companion and I did not feel entirely comfortable and safe. When we went through the main gate to check out at the volunteer headquarters there were at least a handful of security staff there. While we had security coming past every now and again, I would suggest to have two security at the back gates as well in future events."

[Redacted]

[Redacted]

"The Goorbillyup stage is a bit annoying. It can be difficult to hear the act on stage in the amphitheatre over the sound from this stage if you are at the back of the amphitheatre. Also, i didnt go to any workshops this year as in past years it has been too difficult to hear presenters over this stage. Maybe something more low key/less amplified?????"

[Redacted]

[Redacted]

[Redacted]

"The festival was awesome but the glamping was disappointing. The glamping communication was terrible. Information was provided at the last minute and was inaccurate. They also breached my privacy by providing my contact information to all other Glampers without my consent. There were only 3 toilets for 100 people, no showers for clampers and a 60+ minute wait for the general camping showers. Dirty and nearly empty hand sanitiser. No top sheet. Our tent was broken into and things stolen- no security. I will definitely come to the festival again but won't Glamp, the insane cost was not worth it. "

[Redacted]

"The music this year was great, much more upbeat than last year, I was disappointed that for \$340 we had to pay for a program this year
Toilets at campground in fantastic condition by end of festival, 100% improvement on previous years
Overall an awesome weekend, thanks for all your efforts!!!!"

[Redacted]

[Redacted]

"I would love to see some of the main acts around 5-6 as we don't stay out later than 9.00pm, so we feel we miss out. "

[Redacted]

"Re Festival camping, a couple of requests for improvement:
1. More showers (12 definitely not enough)
2. Hand washing facilities for the toilets is essential;
3. Sanitary bins.
Otherwise great festival. Thank you"

[Redacted]

[Redacted]

"I think having the different acts on different stages start and finish at roughly the same times would be beneficial as I found myself having to choose between leaving a show early or missing the beginning of another at times. "

[Redacted]

[Redacted]

"I would like to know some of the line up before the ticket release date. I would like to know if we have been accepted as volunteers before ticket release date. If we were not accepted as volunteers we could miss out on a ticket or as happened this year we bought tickets to ensure we had one and also volunteered. This year was not a sell out as in the last couple of years so we wanted to be sure of a ticket. "

[Redacted]

[REDACTED]

"We had a small hick up when checking in. We had four weekend tickets booked. Our son in law took two tickets and checked in. When my husband and I went to check in the the scan read that we had already checked in. It took a bit of convincing to get us checked in as it registered all four tickets had been checked in previously."

[REDACTED]

"Thought the food stalls were a bit "junky" would love to see more healthy food options inside the festival venue. "

[REDACTED]

"Would love to see containers for change implemented next year at the campground as recycling doesn't really seem to be a focus (which I don't blame you for as people never use bins properly). HOWEVER, if you let a community group take it on as a way to make money it could become their project and everyone could win! I can imagine a program that in addition to stations, they come around each morning and collect the recycling from each camp. Campers would be informed and asked to separate it the night before or morning. A community group could make a sizeable sum doing this which would hopefully make it worth their time.

Other than that, wonderful festival! Will be back. "

[REDACTED]

"The music this year was certainly much better than last year
Last year was very disappointing as a lot of the music was depressing

Also I think you need to change the entry area so that anyone can access the rest of the food vendors and the stall holders
And bring back the fences around each venue inside "

[REDACTED]

"If it's possible, maybe the shire could reticulate the Secret Garden area so that there is lawn to dance on and to sit down on as it was very dusty and there weren't enough chairs to sit on. More people could have sat down and enjoyed it if there was some lawn. The amphitheatre is so amazing as you can sit on the ground and lay down or get up and dance without creating dust. Just a thought - overall very great event."

[REDACTED]

"The campgrounds were challenging to find spots, as lots of people had been "reserving space", and there is no policy on this. It's insane to allow people to do this, even passively, and meant we were camped a long way from amenities with small children.

[REDACTED]

"Just fabulous! Well done and thank you for pulling it all together for us! "

[REDACTED]

"Could you provide more showers , even just a bank of outdoor showers should suffice and golf course could use the water. Just to rinse the dirt and heat off quickly . Can be cold showers "

[REDACTED]

"Might be showing my age but my husband and I found the music at most venues was way too loud. Speaking to other people we found most agreed (and not just older people). "

[REDACTED]

"It would be great if the plates were at the food vendor windows instead of centrally in the middle. Little Folk Music was in a bad spot this year, we couldn't even partake in the first session due to how loud and exciting the stage act was. Last years position was so much nicer. More toilets near the playground would be awesome, little people can't hold on for long!"

[REDACTED]

"Very much enjoyed the festival . Sometimes the music in the food court was to loud to the point that it was sometimes overshadowing the music in the amphitheater . Otherwise ...well done "

[REDACTED]

"Felt one artist (Irish) was preaching on Topics eg black lives matter and the war felt it was inappropriate context and inappropriate event to be using those words and topics. Some of the crowd got up and left so did we. Very disappointed that artist feel they can push their political views this way "

[REDACTED]

"I have been to 4 nannup music festivals now. A few things that could be improved/considered are:
No where near enough showers this year, with the bigger block being closed off lines were insane at all hours of the day (I don't expect much as I know it's not a proper camping ground but there were way to many people to showers)
The toilets never worked, only two of the doors in the main area worked. Would love more health conscious food vendors. There were so many secluded areas this year we didn't like how seperate you had to be to enjoy a drink, too much seating at the secret garden! And no couch/chill zone, we missed that a lot and couldn't get our annual nannup photo on the green couch ahah!

I love how it's drive in and out. I love the vibe, the people, the acts, the taco van was epic! All in all it truly is the most magical event of the year for us. I hope the feedback helps! "

[REDACTED]

"Might be helpful to have signs at every vendor near the wash station that reusable plates and cutlery are available? I just totally overlooked it this year. Also, maybe have a wash station a the depot end as well? "

[Redacted]

"This was our 3rd festival and it was the best. The quality of the musicians was great and it was terrific opportunity for young musicians to gain experience. The organisation is always impressive with innovative ideas to make the experience more comfortable and sustainable. The presence of crockery and cutlery and the dishwashing station was so brilliant yet simple. And the sandpit was a hit in constant use by the youngest festival-goers. It's a wonderful festival that welcomes and caters to all ages. Bravo."

[Redacted]

[Redacted]

[Redacted]

"Always the luck of the draw, but this year we didn't feel the vibe quite as much - in the stall holders, not as much to discover and some old favourites absent (also that wicked tea van late night last year was missed) - and tho we loved every second we didn't discover standout music (eg Alter Boy, SRB, Mary of the North William Crichton, Michael Waugh, Murray s Soul thingumyjig etc. from recent years) perhaps we were just unlucky and missed seeing those ones that become a part of your life..."

[Redacted]

[Redacted]

"Unfortunately the lack of day ticket purchase options really put us off this year. We decided to attend the free areas but would have loved to purchase a day ticket for the Saturday. We noticed there were Sunday tickets but these were only released at the last minute.

[Redacted]

Also, similar to last year we found the limited access to all of the food offerings and market stalls was a real let down. We have attended the festival for almost 10 years, and not being able to access all the food options and market stalls is pretty disappointing."

[Redacted]

[Redacted]

"Appreciated the showers and toilets very much! We all agreed that soap is an absolute must in the toilets.
I think there maybe a slipping issue if soap is spilt so maybe a handwashing with soap station outside the toilets?
Thank you
Linda "

[Redacted]

[Redacted]

[REDACTED]

"PLEASE consider lighting at the playground end of the street.

Evenings are unsafe walking in darkness to town hall or main street back to camp.

Please ensure cleaning taff at toilet block near main amphitheatre do not restrict use of the disabled toilets.

Some disabilities are invisible and there were several staff arguing with patrons (myself included)

Story:

This year my kids drove themselves to the festival with friends and camped alone. A bittersweet Nannup but a reminder that after 13 years attending and the kids experiencing the festival every year with us, they now CHOSE to continue the tradition.

Next year we hope to bring our grandson, aged three, to carry the Nannup Music to new generations.

We also take our 75yr old mum. So four generations all together in 2025 will be amazing!!

Thanks Nannup"

[REDACTED]

"Would have spent money at the supermarket if it was open! More plastic chairs at venues like the Secret Garden. More soft drink available in licensed areas. "

[REDACTED]

"Thoroughly enjoyed my time as a volunteer met lovely fellow volunteers in particular Heather. Very friendly helpful atmosphere."

[REDACTED]

"Outstanding line up, organisation and resulting atmosphere. I think our best ever festival, which as a festival attendee/performer for twenty plus years is saying something! Three observations.

The sound spill at Secret Garden from the food court, Tigerville and the Amphitheater this year was more significant than I've experienced before. It overwhelmed poor Jack Davies during his solo show at times, it was ridiculously loud. It's always been an issue but this year was more noticeable.

I appreciate that one aspect of the food court stage is to show case young people who are learning to perform. That said this year we routinely LEFT the area to eat because the volume was loud and the ability didn't come close to matching that volume. We've never done that before. Less is more on the volume front for this venue and line up I think. It also changed our eating choices at times. Eating lunch shouldn't be an endurance test!

I think NOT helping people deal with their garbage at the campgrounds was a mistake. The bins people COULD find were overflowing. If there was a skip bin this year for end of weekend rubbish disposal we couldn't find it. Most of the rubbish is gonna end up in your local landfill anyway so why stop providing a skip bin to make this simple for both campers AND you guys? And if you ARE going to do that make it clear before people arrive so we can plan better for it.

Say again magnificent festival. We will be back!

And so sad that Fairbridge had to pull the plug, that must have been a hard decision. We're glad you guys rode the post COVID storm successfully. Tough times, "

[REDACTED]

"I'd like to see more Nannup locals able to access the free events. They share their town with us, I'd love to share more back. Take down the gate for free access to the rest of the markets and the food trucks. "

[REDACTED]

"I would hope that a huge price rise for tickets, like what happened this year, wont happen again as you will start to lose customers. I have friends and family that did not come this year because they could not afford it and I also notice you did not sell out this year. It would be a shame to go down that path and lose more. Bringing back affordable day passes would be a step in the right direction too."

[Redacted]

"Issues with Telstra disconnecting customers (including stall vendors) from network in hourly rotation in order to cater with excessive demand on their network needs to be addressed at the highest level.

Disappointed that everyone of the 8 artistists I saw at Secret garden stage made a comment about the background noise from other stages. Maybe a temporary sound wall can be erected along the back to reduce this noise. There needs to be a better location for workshops as the 4 I attended had significant problems with participants hearing each other's comments due to noise from the 2 adjacent stages. One workshop leader took the group out of tent 123 to the far back corner to be behind Gorgilly stage and as far from Tiger stage so we could hear each other. I feel it is unfair on the presenters to have to work competing in a noisy environment (noise pollution?)

"

[Redacted]

"More disability parking and disability access points. Found it very hard and very long to get to some areas. "

[Redacted]

"We would love to see a more dedicated children's area, with all day performances and activities. We come to Nannup every year and beyond the workshops at Look See Do and the Arboretum, we sometimes struggle to keep the kids entertained for the whole day.

I was also disappointed to have my volunteer shifts changed from roving raffle ticket seller at such late notice. As a result of there being no roving sellers I didn't buy a raffle ticket, nor did any of my friends as we would have to have made an effort to go into the shop to buy one, which just didn't happen.

Apart from that, our family had a wonderful weekend. Hats off to Phaedra for a well organised event, a near perfect program (in my opinion) and the beautiful community vibe Nannup is known for!

Thanks again team!"

[Redacted]

"Thanks for a wonderful festival- I loved the friendly and inclusive atmosphere- thats the hardest thing to achieve! I camped at the campground (golfcourse) which was fine on the whole but more showers would have been appreciated as there were long lines for a rinse off!"

[Redacted]

"There were some clashes with musical genres that occurred- Jake Davies and the Bush chooks in the town hall comes to mind.You could hear a pin drop inside but outside you could hear very heavy rock booming through. I did find the Secret garden uncomfortable as a venue- the gravel made it feel unwelcoming and not comfortable to sit, and there was not enough seating. Lastly, the town hall was unbearably hot on Sunday night; so hot that I felt I might get heatstroke (I thought Jack Davies might join me at one point!). Perhaps due to the unseasonably muggy weather, but worth mentioning."

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[REDACTED]

"Please makes beers a bit more affordable. \$10 cans are ridiculous anywhere... why not out of basic everyday beers as well as craft brewery grog. Understanding it's a family friendly event...but the alcohol only areas sucked a bit a didn't give a great view or interaction of the stages in some areas. "

[REDACTED]

[REDACTED]

"It would be nice to be able to access the food vans inside the fenced area of an evening as the choice outside was limited. "

[REDACTED]

"This year 2024 was music wise sooooo much better than last year . It was great !!!
The atmosphere and wibe was great all along .

[REDACTED]

Our favourites for food was the bakery in town , German bratwurst stand next to festival entry and the pizza shop next to the main stage .
Also the healthy juice shop was awesome.
My Favorit shows were the Fairy for kids , saltwater , blue grass, the indigenous singers by night which I don't remember the name unfortunately.
We also loved the kids playground, with face painting and the music shop located on the other end .
Also the sand sculpture shop was great for kids with the magic show next to it .
What I missed was a tarot reader, some colourful effects decorations at night .
The typical festival herds were ,
The toilets on the campground in the field were pittly wise always messy and without water in the morning . Showers were always a long cue like always but I have understanding because it's festival condition's, lol. It comes with it !

[REDACTED]

All at one I will visit the festival next year again if I can . "

[REDACTED]

"A simple solution for the smelly diesel fumes that waft across the amphitheater.. perhaps make the exhaust funnel a lot taller so the exhaust goes over our heads instead straight up your nose.. 🤢🤢🤢"

[REDACTED]

[REDACTED]

"Loved everything about this festival!!!
Only feedback is that the Secret Garden needed more shade and more chairs. I ended up leaving the space so many times because I couldn't get a chair and was standing in the sun."

[REDACTED]

[REDACTED]

"Spotty internet/phone was both a blessing and a curse"

[REDACTED]

"Festival camping was great, close proximity to town however, probably need some more showers and portable toilets. "

[Redacted]

"Thank you, we had a wonderful weekend. We enjoyed all the gigs, workshops and activities.

We were very impressed with the way the festival was run- including things like the reusable serveware, clean toilets, and drinking water stations! "

[Redacted]

"I could not fault any part of the weekend. Fantastic and friendly atmosphere. Perfectly run and the volunteers and all staff were super helpful and kind. I am still reminiscing and raving about it to my friends and family. An absolute soul soother! Thank you to everyone there and to the wonderful bands that gave their all... "

[Redacted]

"Glad you cleared the tent at tiger ville so people in beer 'pen' can see Still not happy with atmosphere in amphitheater since the caged bar area was created "

[Redacted]

"I will email"

[Redacted]

"Please include wider range of accommodation providers on the NMF website. It is little ridiculous (even immature?) that the caravan park, located right at the Festival, is not mentioned on the NMF website. Is this driven by the NMF or the CP?? Regardless, it needs to be fixed. "

[Redacted]

"Thank you!"

[Redacted]

"Great festival lineup, food vendors and market stalls. Enjoyed our first nannup music festival. Accommodation and facilities at the glamping grounds were very disappointing however and I would not return or recommend these."

[Redacted]

"Would love to see a few more Cash for Containers collection points. Also, I wondered if there could be an option to pre-order a festival t-shirt with ticket sales? Love this event, we look it in every year and are truly grateful to all the organisers, sponsors and volunteers. "

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

"Vendors - great choice of food and goods vendors. Very much appreciated.

Showers / toilets - well maintained, appreciate having showers.

Wellness centre and workshops - the variety of workshops were great. We tend to attend the thought provoking, societal issue workshops. They were great.

Sustainability - I love the focus on sustainability with the wash stations and plates/silverware.

Safety - we ALWAYS felt safe and looked after. It really was nurturing, friendly, and beautiful.

Music - this year's music fell short of my expectations and of previous years. In my opinion there were only a handful of excellent bands. Our expectations aren't high because local bands SHOULD be the focus but it was a bit disappointing to not have a better mix of diversity.

Announcers - I understand he was given an award— but the main stage announcer Justin Walshe was possibly the worst announcer we've ever experienced at any event. He made careless and inaccurate comments about artists which seemed to disregard their craft, he seemed entirely unprepared, and consistently created an awkward atmosphere. It's only my opinion and I'm aware people found him enjoyable but thought I would give another perspective. Maybe just get someone better for the MainStage.

"

[Redacted]

"Hey crew,

Another awesome festival, thanks!!

With the reusable plates etc I'd love to see them put on every food vendor's stand to remind us to use reusable not single use (I know it's there but still forgot first time).

I'd love to see the vendors getting involved and asking if you'd like it on a plate as they point towards the pile of plates on their counter.

I'd love to see containers for change recycling at the campground. Such a missed opportunity for both people to optionally dispose and for a small income stream for the festival.

Thanks!!

See you next year

"

[Redacted]

"Such a lovely festival, it was great that there weren't too many people so very little queuing, toilets were in reasonable condition all weekend and everyone was so friendly and great vibes 😊"

[Redacted]

"Need more long tables in amphitheatre licensed area - the takeaway food vans are excellent but it's not easy to eat on your lap with a drink in one hand!"

[REDACTED]

"I felt there were fewer shower cubicles in the glamping/camping area than in past years with long queues to wait in. Glamping tents were many more than previous years & situated very close together. So many more young children running around screaming at very early hours in the morning ie 5.30/6am. Never experienced that in the past. Nothing against children but it was a bit annoying. Otherwise a fantastic well organised festival. "

[REDACTED]

"Toby Beard is one of the best talents"

[REDACTED]

"Excellent festival. Beats all others."

[REDACTED]

"The toilets and showers at the campground were, again, inadequate!"

[REDACTED]

"I had the BEST time ever!
What the rare opportunity to see so many different - & talented artist/musicians & performers. The town hall is my favourite venue. I love the accoustics- & the intimacy of this venue.
My highlight was the standing ovation for Gina Williams in the town Hall on Sunday.
Not a dry eye in the audience - her story telling was heartfelt, humerous, informative- & her performance with the family so moving & inspiring. Her message is always about healing - & the qualities we have in common as felloe inhabitants of this land. Made my day... lifted my heart.
People of all ages.. children, teenagers, young adults, parents, grandparents & the elderly -ALL opening our hearts & enjoying these shared experiences.
BEST medicine for the HEART. "

[REDACTED]

"Loved the festival, disappointed in the camping. The portaloos were disgusting- blocked first thing in the morning. More required or clean, empty more frequently. Chaotic camping choices. We camped next to a 'road'. Came back to find someone had set up camp there. As well as behind us. We thought we had parked our Ute in a thoughtful way to find we got blocked in and couldn't get out (if we needed to). Friends parked 50 metres from us and got blocked in as well. Very dusty and windy, water truck would have helped. We have been to Kulin Races and Bridgetown Blues for the last 5 years and you could learn a lot from their camping expertise. Couldn't believe there weren't any bins for putting in 10c cans. Would have had a hell of a lot deposited. But did enjoy the event!"

[REDACTED]

"This is our 4th time at nannup but this time the toilet and shower facility was pretty bad. I understand the music festival vibes and I am all for it, but after the first day the toilets were overflowing and 12 showers for the amount of people at the camping ground needs to be done better. "

[REDACTED]

"I just wanted to ask if we could please have more showers at the camp ground. This was our 9th year coming and each year camping feels busier. This year and last year we couldn't get a shower given the lines were so long and waiting is near impossible with young kids for that long, nor should it be necessary. For our camping price, more portashowers feels justified. Thank you, love the festival "

[REDACTED]

"What a buzz - can't wait for next year!"

[REDACTED]

"We really enjoyed the festival as always. The atmosphere was friendly and relaxing, love the food stalls and spending time at the brewery and bowling club. This year we didn't feel that there were any stand out performers and other people that we met at the festival had similar thoughts. There is an increase in heavy electric music and blues music on the main stage in the evenings. We appreciate the eclectic mix of music, however, we used to really enjoy the interstate and international artists that could offer something unique and surprising. Thank-you to all involved for your wonderful work with the festival. We love it and we will be back next year x"

[REDACTED]

"I have been involved in providing a wash station for Denmark markets/events. What we found that worked was to ask stall holders what crockery/cutlery they required and we took the plates/cutlery to the stalls and left them to use. Throughout the festival we had 'runners' who would top up the required plates. At the coffee vans we loaded a plastic crate full of cups and put this on top of a milk crate and positioned this at the head of the coffee queues. We kept a record every year of what stall required what and this made it easier for the following year. Unless the plates are under everyone's nose they don't get used. We also had the events plastic free - no water bottles were to be sold as there were refill stations and cups available. We also provide free second hand keep cups and you could do this with water bottles. We just put out a call and everyone donated or sourced them for us. We also had a black board and we would tally the number of plates, cups and utensils we used. A great visual reminder of what we saved from land fill."

[REDACTED]

"The kids area (where they do the tie dye) could be a bit bigger and those workshops should be accessible for the duration stated on the program (not be maxxed out in half an hour) but! the volunteers are awesome and we are still very appreciative! A few more activities for the 12ish age group would be good and I thought we'd see some sand sculpture being made."

[REDACTED]

"We worked out, as a family (my husband and I and two kids) that we've been attending EVERY Nannup music festival since 2007 (except for the cancelled one of course). My kids at that time were 5 and 2! Now they come with their girlfriends, school friends and uni friends. But still camp with us! They've basically grown up there! And they LOVE it! They've both performed as well as part of Freo College. How damn lucky are we? We camp at Riverbend with all our friends and it's one of our favourite times of the year! Thank you!!!

(Only little whinge is the horrible grey stones at the Secret Garden. A bit pokey for the bottom. :)) "

[REDACTED]

"I love all you guys do, it IS the BEST festival in Western Australia, if not Nationally, so sincerely, thank you 🙏

Suggestion - a place for sweaty, hot women!! Can we have a "„pause" tent next year? Big fans or aircon, tea and ice water with a bus to take us to the local swimming holes!? Just a fun thought ., I did mention to one of the staff at Merch tent, which got a few laughs (and nods!). Admittedly, it was super hot this year xx"

[REDACTED]

"More toilets, bins, showers and tap water at camping grounds "

[REDACTED]

"Some more folk bands would be great - everyone loves dancing to those reels and jigs. And more salad/healthy food vendors? And I just have to let you know the portaloos at the campground were awful - smelly from the start, no soap, no closures on many doors, and blocked by Sunday. Everything else perfect!"

[REDACTED]

"Having attended festivals all-around Australia, at times as a market stall holder, and other times as a ticket holder, I can truly say Nannup is absolutely one of my favourite. There is a gentleness."

[REDACTED]

"It was my first time as a volunteer. My suggestion is for the Jephson street traffic management position. Give these volunteers copies of a map showing the way from there to the Artists campground. The majorities of queries we dealt with were directing artists to the check in or the campground. "

[REDACTED]

"Just a fantastic festival as always.
I guess the only spoiler, not in your control, was the issues with vendors struggling to use EFTPOS machines due to poor mobile coverage. I felt sorry for the Nannup hotel who could only take cash over the weekend, and even their ATM was out of action.
Fabulous acts, favourites and newly discovered artists from WA to support, thankyou !!"

[REDACTED]

"Food area needs to be reopened to general public not ticket holders. So wrong and so much money lost. Why change what has been working? Less security? Less ser up??"

[REDACTED]

"Tigerville is too loud. Interfered with Secret garden. This feedback has been repeatedly stated with no change. This has been mentioned by artists as well as us. "

[REDACTED]

"I felt more shade was needed , more shade sails etc as it was very hot and lots of young kids and very limited shade "

[REDACTED]

"It was a truly brilliant festival. Incredibly family friendly. We loved every moment, thank you
(Though a few more toilets at the camp ground would have been appreciated and some guidelines or help with setting up camp as it was quite difficult finding a spot on the Friday afternoon. "

[REDACTED]

"Concern about risk management of town hall overcrowding. When aisles and doorways are jam packed it could be a disaster if evacuation was required. When aisles are crowded the audience surge toward any seats that become vacant gives an idea of what would happen if evacuation was required. While a good crowd adds to atmosphere, packed aisles and doorways are stifling and seem risky. Here's the constructive bit: give the door people the authority to say sorry, NO MORE and to keep the rear and side exits clear. Back this up with a badged security person present for popular acts."

[REDACTED]

"It would be great to have a quiet space somewhere to take a rest from the music without leaving the central venue!"

[REDACTED]

"The best vibe! Awesome live Music!
No drama, no rubbish, very helpful volunteers!"

[REDACTED]
"Glamping needs to be better understood by festival volunteers- no one could answer questions about it!"

[REDACTED]
"Will never camp again. 12 showers was a long way from adequate for the camping crowd."

[REDACTED]
"I monitored the festival website, hoping that you would offer day tickets, as I could not afford a whole weekend. I nevertheless visited Nannup on the Saturday and was told by the lovely ladies at the ticket sales, there would be no day tickets. On Sunday I saw on your website you had \$90 tickets for the day. If your objective is to "nurture and vitalise" as many people as possible, you might want to share that information in advance. If your objective was to maximise revenue from weekend ticket sales, I guess that's another story."

[REDACTED]
"Fantastic weekend and more friendly than ever "

[REDACTED]
"an app for the programming would be great. Now, this is very small and nitpicky but the way my brain works - on the printed programme could you line up the times so that you can see at a glance what comparable things are on? The information was there but you had to read it closely to get the exact times, hard when you need to keep taking reading glasses on and off. "

[REDACTED]:
"Not enough shower facilities for the large number of people camping on golf course. Also showers needed to be cleaned more regularly."

[REDACTED]
"Disappointing to see on Sunday night, bars running out of most of the options on their drinks list."

[REDACTED]
"Just Brilliant"

[REDACTED]
"Please provide more seating! "

[REDACTED]
"10th festival I have been to and I feel like it was the best yet. The quality, but especially the variety of acts was exceptional. Thank you."

[REDACTED]

"Camp ground really needed more showers and toilets, but otherwise the whole festival experience was great. I loved it."

[REDACTED]

"Awesome job Nannup Festival Team, love your work, thank you. I'd love more diverse range of music. And I'll be back again next year. "

[REDACTED]

"it's a tough call to sell the tickets in October the year before without a confirmed lineup of artists, and rely on our faith that there will be someone we really want to see that we can't see elsewhere. the line up was a bit disappointing. we can see many of these emerging artists for free in Perth, and we do go along and support them. Where is the draw card? where is the headline act? The national or even international name? We are considering NOT getting a ticket next year and just coming to town to enjoy the camping and atmosphere. Note how Fairbridge has been cancelled? Please don't get over excited with your ticket prices and yet offer us nothing of value.

also, PLEASE do not have the school bands and little 4yos in the paid festival area. they are students and learners. They can get experience performing in the playground or busking/Depot area. It was at times cringe to listen to AND so loud it drowned out the Secret Garden and Amphitheatre acts. Artists in the Secret Garden were not impressed (and this is not the first year they have said something about it). Please take note of this. Every year we give feedback that I know is a common opinion as I hear this from other festival goers all the time, yet nothing changes. "

[REDACTED]

"Mostly everything to like about the festival - but some things to improve on in my opinion:

1. The blue grass singing workshop was almost impossible to enjoy due to the insanely loud rap (can this really be called music? not in my book) coming from the Tiger stage scheduled at the same time - ruined the workshop. So please hold the singing workshops somewhere away from the main stages or only have actual real live music at the festival (preferred option). There's rap crap just everywhere these days, surely the Nannup music festival can stay true to itself with actual live music with actual talented musicians not just drum machines and aggressive shouting starting to take over this festival as well?? It will stop real live music lovers from attending eventually if it continues.

2. Need a few more seats in the seating area of the Secret garden venue.

However apart from these couple of honest gripes - loved 99% of the festival and will be back in 2025!

Sincere Thanks to all the organisers and volunteers :-)"

[REDACTED]

"I had a wonderful experience camping at the festival for the first time. I'd like to congratulate the organisers and volunteers of the festival for doing such a terrific job. The vibe was so friendly and most of our needs were considered. The toilet facilities were constantly well maintained and I loved all the drinking water stations. The only negative was that the internet connection was insufficient for the vendors and there was nowhere to withdraw cash. I would have spent a lot more money if I had brought cash. I wish I had known how important it was to bring a good amount of cash with me. And also \$2 coins for the festival bus. It would also be great if there were more shower facilities and perhaps some temporary signage for the camping area. It was impossible to find friends, as there was no way to tell them where we were camped and quite treacherous for finding our camp walking back at night. Otherwise, it was just brilliant. I loved it and hope to return next year. Thank you!"

[REDACTED]

"Congratulations to all involved for another fabulous weekend. We have been regulars for many many years now and it is always a top weekend.

I attended 2 singing workshops on Saturday. Unfortunately both artists were struggling to compete with the sound coming from Tigerville, and found finding the right key a real struggle at times. As a participant I also found it incredibly distracting and it detracted from the experience. It would be great if a more suitable venue for singing workshops could be considered please.

We attended 2 performances at the Nannup Brewing Co. We also went to one in 2023 but didn't stay long as it was impossible to squeeze into the space in front of the band, and the sound in the undercover area when you first walk in seemed distorted. We decided to go again this year as there were 2 artists we really wanted to see, but again it was overcrowded in front of the band and the sound was not good. We found the best place to listen to performers at the Brewing Co was actually sitting on the lawn outside the toilets near the Town Hall!

I wonder if it is possible to consider setting up the stage right at the bottom of the terraced area, so more people can see and hear the acts?

Keep up the fantastic work."

[REDACTED]

"While I absolutely loved the festival, as I do every year, I felt that the Secret Garden venue could be better set up. There were not enough chairs, and the ground was too hard/gravelly to sit on. It was also difficult to move around, having to get to the far left just to get around to the drinking area. An opening at both sides would have been better. Is there some way to have something on the ground to make it more comfortable to sit?"

[REDACTED]

"The range of food available was poor. This became challenging and we needed to leave a day early. The prices were unbelievable and should have been regulated. The food stalls were charging \$30.00 for a small portion of food. The range and quality were average compared to previous years. Restrictions on visitor to the caravan park made it difficult to connect with our family and friends. Not very relaxing. "

[REDACTED]

"Really enjoyed this year, probably more so than the last 2/3 years. 2 x comments.

1 - number of showers at the camp ground (golf course) seemed low. Constant queuing. (As a side note - the people maintaining the toilets did an awesome job! Credit to them!)

2 - noticeable increase in intoxicated people / excessive drink / irresponsible behaviour in the amphitheatre / surrounds. Put us off with kids at times. Didn't seem to be an issue at other venues at all (that we noticed) Issue was noticeably not inside the licenced area. Didn't get the sense that security were offering much!

Besides that, a great festival and lineup this year ☺ "

[REDACTED]

"volunteers need more explicit written instructions. volunteer early camping site is too unlevel. Artist check in should not be inside gated area (they turn up with no wristband or paperwork.) How about tickets for alcohol purchase?"

[REDACTED]

"I will be providing feedback to Totem Glamping, as this was not as per advertised and facilities provided did not meet what was offered / paid for. The festival was great, congratulations all round for a spectacular turnout to all at Nannup. The community involvement is an asset to Nannup and the festival - keep it up !!"

[REDACTED]

"More toilets and showers at the camping grounds. Too many campers, no structure to camping"

[REDACTED]

"- the internet/phone connection
- the vendors within the festival gates not getting as much foot traffic
- the generators exhaust fumes constantly blowing into the arboretum "

[REDACTED]

"Thank you for an amazing weekend of music, friendship and knowledge sharing. I loved the weekend, the only frustration was the lack of internet, wifi and EFTPOS for business continuity."

[REDACTED]

"Just such a wonderful festival that no other festival in Australia compares to. Thanks to everyone for organising such a fantastic festival :)"

[REDACTED]

"What an epic effort to pull off an event like this. We had a great weekend. Maybe some more chairs. Telecommunications was an issue. Lots of reminders leading up to festival to bring cash might be helpful. Thanks so much."

[REDACTED]

"The sheer number of people overwhelmed the phone service, making it hard to purchase some things in the local shops and markets. catering to this increase and getting a temporary booster tower would improve the festival."

[REDACTED]

"There didn't seem to be a headline act this year. Disappointed that the Secret Garden is now grey cracker dust!"

[REDACTED]

"Only thing being is the emptying of the toilets at the camp ground on a more regular basis and maybe have more locks on the toilet doors , only minor i know but important in some peoples eyes.

Aside from that top draw weekend, thanks to all who volunteered and help put this weekend together "

[REDACTED]

"I really loved the reusable crockery! My only suggestion would be to try and do something similar for the bars. I know they use reusable cups for Fringe Festival in Perth and it would be amazing to bring that in and be a fully reusable festival. Thank you for such a wonderful time! "

[REDACTED]

"Please don't stop making the joy and sharing the love."

[REDACTED]

"i love you and your man and your daughter"

Question 18 has 68 answers (Email)

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