



Shire of
Nannup
rest • connect • grow

Access and Inclusion Plan (AIP)



2021 - 2026

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This document is available in alternative formats upon request including standard and large print, electronically via email, in audio by CD and via the Shire of Nannup's website at

<https://www.nannup.wa.gov.au/>

Introduction



Chief Executive Officer's message

I am pleased to present the Shire of Nannup Access and Inclusion Plan (AIP) 2022-2027. This new plan (formerly the Disability Access and Inclusion Plan) will continue to build on the key achievements of the last nine years which have improved access to facilities, information and equal opportunity for all residents and visitors to the Shire of Nannup.

The plan encompasses the thoughts, opinions and ideas from key stakeholders, Shire of Nannup Staff, elected members and the community, collected in various open meetings and community engagement practices. The AIP details the Shire's commitment to enhance and promote services that facilitate opportunity and inclusion for people with a disability and additional needs within our community. The Shire recognises the importance of working in collaboration with the wider community and will continue to explore and investigate opportunities to remove or reduce barriers to encourage and support participation in a wide range of activities and functions; with the intention of making a difference in the quality of life for people with a disability and additional needs who live, work and spend time in the Shire of Nannup.

David Taylor
Chief Executive Officer

Acknowledgement of Country

The Shire of Nannup acknowledges the Wardandi and Bibbulmun people as the native title holders of the lands and waters in and around Nannup together with all native title holders throughout the Shire.

We pay respect to the Elders, past, present and emerging, of the Wardandi & Bibbulmun people and extend that respect to all Aboriginal Australians living within the Shire of Nannup.



Koomal Dreaming | Photo Credit: Photo Elements

Policy Statement

It is a requirement of the Western Australian Disability Services Act (1993 amended 2004) that all local government authorities develop and implement a Disability, Access and Inclusion Plan (DAIP), or Access & Inclusion Plan (AIP) to assist in the promotion of access and inclusion of people with a disability and additional needs.

The Shire of Nannup Access and inclusion Plan (AIP) acts as a framework for the implementation of strategies and actions to ensure people with disability and additional needs are supported to have the same opportunities as others to access services, events, facilities, information, customer service and employment.

The Shire of Nannup Access and Inclusion Plan (AIP) for 2021 - 2026 has a particular focus on nurturing a community where diversity, difference and a sense of identity is respected and valued. These values are underpinned by a commitment from the Shire of Nannup to the creation of fair and equitable access for all residents and visitors to the Shire. The AIP is reviewed annually, and subject to amendments and advancements.

Alternative Formats

The Shire of Nannup Access and Inclusion Plan is available on the Shire's website, with printed copies at the front office counter. The Plan is available by alternative formats such as large print, on compact disc or electronic format by email on request.

The adoption of the new Plan will be promoted through media releases, public notices and the Shire's website.



Accessible Shire Administration Desk | Shire of Nannup

The Shire of Nannup

Our Background

The Shire of Nannup is a resilient community with 1546 people nestled in the beautiful Blackwood River Valley, 300 kilometres south of Perth, and centrally located between the towns of Busselton, Margaret River, Manjimup and Bridgetown.

The Shire provides a range of services such as Shire staffed office services, library and community and recreation programs.

The Shire of Nannup also manages and maintains public infrastructure facilities including roads, paths, drains, community buildings and recreation spaces. The quality of this infrastructure is vital to the social and economic well-being of the Shire as a whole community, as it enhances the lives of all people, especially those community members and visitors who have disabilities and diverse needs.

What is Access?

Access refers to physical access to the natural and built environment - buildings, recreational facilities, parks, bushland, beaches and footpaths.

What is Inclusion?

Inclusion refers to social inclusion, in that all people of diverse abilities, needs and backgrounds have the opportunity to participate.

Our Community

Population
2021

1,546



Male 51%
Female 49%



Families
399

Median Age

56

Aboriginal
People

Shire 2.4%
Australia 3.2%



4.6%

Unemployment
Rate 2022



\$221m

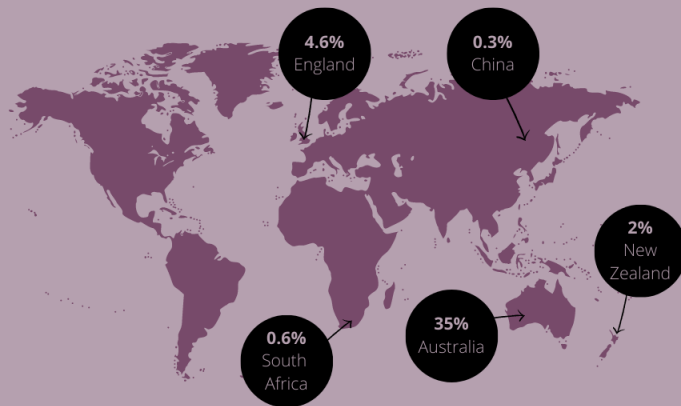
Annual contribution
to the economy
(0.6% of the Southwest Region)



29%

Increase in need of
daily assistance,
since 2016.

COUNTRY OF BIRTH



Languages Spoken at Home 2021



	Persons in the Shire of Nannup	Persons in Australia
English Only	1,293 85.3%	72%
German	21 1.4%	0.3%
Punjabi	6 1.4%	0.9%
French	5 0.3%	0.3%
Mandarin	4 0.3%	2.7%



4.8%
need core
assistance with
their daily living



9.6%
are unpaid carers
assisting a person
with a **disability**, long
term **illness** or old
age.

Progress since 2013

Previous plans have been implemented at the Shire of Nannup since 2013. The plans have enabled progression in the service delivery of the organisation to meet the needs of those with additional needs, living in our Shire and visiting. Consultation with shire staff, elected members, as well as agencies and organisations supporting people with disability, or aged and their carers who live and work in Nannup have helped to shape the plans.

Since the adoption of the Access and Inclusion Plan in 2013, the shire has made progress towards improving access to all. Some highlights include:

- ✓ The lowering of the Customer Service desk at Shire Administration,
- ✓ Upgrades to footpath infrastructure,
- ✓ Installation of an electric door at the Sport and Recreation Hall,
- ✓ Accessible drinking fountain at the Nannup Skate Park and Marinko Tomas facilities,
- ✓ Sharps containers installed in all public bathroom facilities,
- ✓ Ongoing assessment and maintenance of Australian Council for Rehabilitation of Disabled (ACROD) parking bays,
- ✓ Ongoing assessment of appropriate signage and information throughout the Town Centre.

Key Achievements



Ablution Upgrades

Completion of toilet facility upgrades in a number of locations, including the Sport & Recreation Hall, Marinko Tomas Park, Town Hall, Foreshore Park and the Shire Offices.

Marinko Tomas Park

The new design for the Playground upgrades at the Marinko Tomas Park created with inclusivity in mind, comprising accessible play equipment and drinking stations.



Trail Town Infrastructure

With the Shire of Nannup's progression to Trail Town Infrastructure, the installation of a bio-security wash-down bay for hikers, walkers, and horses is also accessible for those using wheel assisted mobility.

Identified Challenges

Through reviewing the Access and Inclusion Plan (AIP) 2013 - 2022 it was identified that there are a number of challenges that have an impact on its success.

These include:

- Budgetary Constraints such as:
 - Funds to improve accessibility to existing infrastructure
 - Limited grant opportunities around Access and Inclusion
 - Regional location impacting cost and access constraints
- Difficulties sourcing contractors, agents and materials:
 - Increase in community demand for building requirements limiting access to local and regional contractors
 - Ensuring contractors are aware of the responsibilities to work in line with our AIP

These challenges are anticipated to be ongoing, and are included in the review of the Access and Inclusion Plan yearly, to ensure that we are reaching targets and/or working towards goals, working within the challenges outlined above.

Strategies

Outcome 1: Access to Services and Events

Objective: Improve access to the Shire's Services and Events for all in our community

People with disability and additional needs have the same opportunities as other people to access the services of, and any events organised and endorsed by the Shire of Nannup.

Strategy	Action
Library	<ul style="list-style-type: none">• Direct customers to the Community Resource Centre to access Government information on large touch screens• Access Software to assist with the reading of Shire plans and the like• Continue to purchase audio books, e-books and music CD's.
Australia Day Breakfast	<ul style="list-style-type: none">• Ensure event is accessible and people with all abilities are encouraged to attend.
Nannup Family Fun Day	<ul style="list-style-type: none">• Ensure event is accessible and people with all abilities are encouraged to attend.

Outcome 2: Access to Facilities and Buildings

Objective: Improve access to the Shire's Facilities and Buildings for all in our community.

People with disability and additional needs have the same opportunities as other people to access the buildings and other facilities of the Shire of Nannup.

Strategy	Action
Footpaths	<ul style="list-style-type: none">• Continue to upgrade footpaths to Building Code of Australia Standards• Implement tactile markers on Key Crossings throughout the Town Centre
Ablution install and Upgrades	<ul style="list-style-type: none">• All new and redeveloped ablution and shower facilities to have Building Code of Standards Australia facilities
ACROD Parking Bays	<ul style="list-style-type: none">• Improved line-marking on all ACROD bays• Assessment of ease of use, location, wear and tear and visibility
Changing Facilities	<ul style="list-style-type: none">• Baby change facilities installed within ablution blocks• Evaluation of an adult changing facility

Outcome 3: Access to Information

Objective: Improve access to the Shire's Information for all in our community.

People with disability and additional needs receive information from the Shire of Nannup in a format that will enable them to access the information as readily as other people are able to access it.

Strategy	Action
Events	<ul style="list-style-type: none">• Application forms have language that is clear and easily understood• Assistance provided as required• Traffic Management Plans for Events to ensure sufficient number of, and ease of access with ACROD Parking Bays
Customer Service	<ul style="list-style-type: none">• Appropriately market alternative formats of communication and information• Incorporate accessibility information through the Shire of Nannup website and Social Media• Include strategic direction in Shire's Community Strategic Plan, relevant to review and implementation of the AIP

Outcome 4: Quality of Service

Objective: Improve the quality of service delivered by the Shire of Nannup, for all in our community.

People with disability and additional needs receive the same level of service from the staff of the Shire of Nannup as other people receive from the staff of the Shire.

Strategy	Action
Customer Service	<ul style="list-style-type: none"> All staff are provided with information required to understand their obligations in equitable customer service for people with varied abilities as part of their induction
Workshops	<ul style="list-style-type: none"> Workshops held bi-annually for Shire staff and residents Information and resources readily available to staff on Access and Inclusion Shire Executives identify strategic achievements and opportunities for new initiatives
Promotion	<ul style="list-style-type: none"> Promote the Shire of Nannup's achievements surrounding Access and Inclusion

Outcome 5: Opportunities for Feedback

Objective: Improve the opportunities for people to give feedback to the Shire, for all in our community.

People with disability and additional needs have the same opportunities as other people to give feedback to the Shire of Nannup.

Strategy	Action
Ensure grievance mechanisms are accessible	<ul style="list-style-type: none">• Consult with Service Providers to ensure clients are aware of processes for making grievances• Regularly advertise in the Shire Notes and the Shire of Nannup website that Shire information can be made available in alternative formats upon request

Outcome 6: Opportunities for Public Consultation

Objective: Improve the opportunities for involvement in Public Consultation, for all in our community.

People with disability and additional needs have the same opportunities as other people to participate in all public consultation by the Shire of Nannup.

Strategy	Action
Ensure access to Public Consultation is Accessible.	<ul style="list-style-type: none">Regularly advertise in the Shire Notes and the Shire of Nannup website that Shire information can be made available in alternative formats upon request

Outcome 7: Opportunity to Obtain and Maintain Employment

Objective: Improve the opportunities for employment, for all in our community.

People with disability and additional needs have the same opportunities as other people to obtain and maintain employment with the Shire of Nannup.

Strategy	Action
Recruitment Strategies	<ul style="list-style-type: none">• The Shire's equal employment opportunity plan is reviewed annually to ensure processes are accessible• All job vacancies are promoted via the supported employment network.• Adaptive equipment and work processes are provided to staff or prospective staff where reasonable and practical
Volunteer Opportunities	<ul style="list-style-type: none">• In consultation with Disabilities Service Coordinator's and families, volunteer opportunities to be considered where possible.

Related Documents

- Australian Bureau of Statistics (ABS), 2021 Survey of Disability, Aging and Carers
- Australian Bureau of Statistics (ABS), 2021 Census of Population and Housing
- Commonwealth Disability Discrimination Act (1992)
- Equal opportunity Amendment Act, Western Australia (1998)
- Western Australian Disability Services Act (1993 -amended 2004)
- Shire of Nannup Corporate Business Plan 2019-2023
- Shire of Nannup Customer Service Charter 2011
- Shire of Nannup Strategic Community Plan 2021-2036
- Shire of Nannup Disability, Access and Inclusion Plan 2017-2020

Effective From: 1st December, 2013
Adopted by Council: 28th November, 2013 RES
Reviewed: 9050
22nd June, 2017
28th October, 2021 RES 21131
August, 2022